



Customer Service Assistant(s) Bedford depot

Holdsworth Foods is one of the UK's largest independent foodservice distributors. We have a real passion for what we do and our business is built on the quality of service we provide.

An opportunity has arisen in our brand-new purpose-built distribution centre at Wilstead for a dynamic and highly motivated person with excellent customer service and time management skills to join our business. Our customer service/telesales teams form an essential part of our business, ensuring customer orders are taken in an accurate, efficient and professional manner.

The Role:

- Make and receive regular telephone calls with our well-established customer database
- Accurate input of orders
- Give advice on products and stock
- Create, maintain and grow customer relationships
- Gain a knowledge of customers' needs to achieve regular buying behaviour
- Identify new opportunities to achieve additional sales
- Liaise with field-based Account Managers and other internal teams
- Problem solving

You:

- Work efficiently and effectively on your own initiative and with other team members
- Have a knowledge and interest in food and the hospitality industry
- Competent and accurate computer skills
- Friendly nature
- A can-do attitude and willing to go the extra mile

Experience in a similar role would be preferred but full training will be given.

We have full and part time roles available, please confirm which you are applying for.

Applications or CV's for the above positions should be sent to salesjobs@holdsworth-foods.co.uk

Closing Date: Friday 19th August 2022

www.holdsworth-foods.co.uk